



# FAIHP

Fresno American Indian Health Project



## JOB VACANCY ANNOUNCEMENT

Fresno American Indian Health Project is seeking a qualified and committed team member for the following position:

### LEAD CASE NAVIGATOR

Title: Instructional Lead Case Navigator  
Department: Native Wellness Department  
Supervised by: Director of Native Wellness  
Salary Range: \$25.00 - \$35.00 hourly  
Travel Required: Yes, As Needed  
Type: Full-time; 40 Hours per week; Exempt

#### POSITION SUMMARY

The Lead Case Navigator (LCN) is responsible for coordinating all Native Wellness referrals and services for clients, and collaborates with internal departments and external resources to develop care coordination and referral plans to address social, economic, academic, familial, cultural, medical, and other issues that impact the clients' functioning and wellbeing. This position will serve on integrated care teams and provides triage for referrals received in the Native Wellness Department. May transport clients, and assists with a variety of client activities based on treatment and referral plan needs. The LCN is part of a multi-disciplinary team and the majority of services are provided in the Native Wellness Department, but may be required to work interdepartmentally on referrals. The LCN will manage and track all referral from beginning to end for the programs within the Native Wellness department. The Lead Care Navigator also monitors performance metrics, identifies process improvement opportunities, and provides training and support to enhance team efficiency and effectiveness. May manage case load when needed in the department. The ideal candidate will have experience working with the Native American Community and/or other minority groups.

#### MANDATORY MINIMUM REQUIREMENTS

- Required Bachelor's degree from an accredited institution or equivalent preferred.
- Clearly demonstrated experience of a minimum of 2 years in the provision of care coordination and/or case management services in a clinical or human service setting.
- Previous experience working with Native American youth or within a Native American community is preferred.
- Knowledge of and/or sensitivity to the needs of American Indian/ Alaska Native community.
- Strong interest in providing culturally relevant services
- Demonstrate ability to communicate effectively and professionally both verbally and in writing
- Demonstrate ability and willingness to work with culturally diverse populations, youth, and other community professionals.
- Valid California Driver's License, a clean driving record with no more than 2 points on the DMV report within the past 12 months, and proof of automobile insurance coverage are required

ACCEPTING APPLICATIONS AS OF 02/20/2025

OPEN UNTIL FILLED – Interested Applicants Please Email Resume AND Application to [daranzo@faihp.org](mailto:daranzo@faihp.org)